

COVID 19 Consultation Services

If you experience any symptoms associated with the novel coronavirus (COVID 19), please do not go directly to a medical facility in person. First, be sure to contact a consultation service or local public health center by telephone and follow their instructions. Please also report the matter to your department and the university clinic and keep them updated regarding the situation.

Consultation Services

- A. Ministry of Health, Labor and Welfare (Japanese only): 0120-565653 (toll free, 9:00–21:00)
- B. Japan Visitor Hotline, Japan National Tourism Organization (English, Chinese, Korean and Japanese): 050-3816-2787 (24 hours per day)
- C. If you have symptoms (such as a fever) while staying in Kyoto, please consult a local clinic by telephone. If you cannot contact a local clinic due to it being a holiday or late at night, please call the Kyoto COVID-19 Medical Consultation Center (details below).

Kyoto COVID-19 Medical Consultation Center

Tel: 075-414-5487 (available 24 hours per day)

Languages, Japanese, English, Chinese, Korean, Portuguese, Spanish, Vietnamese

*Residents of other prefectures should contact the relevant consultation service or nearest Public Health Center.